

Public Document Pack



CYNGOR SIR
YNYS MÔN
ISLE OF ANGLESEY
COUNTY COUNCIL

Dr Gwynne Jones
Prif Weithredwr – Chief Executive
CYNGOR SIR YNYS MÔN
ISLE OF ANGLESEY COUNTY COUNCIL
Swyddfeydd y Cyngor - Council Offices
LLANGFNI
Ynys Môn - Anglesey
LL77 7TW

Ffôn / tel (01248) 752500
Ffacs / fax (01248) 750839

RHYBUDD O GYFARFOD	NOTICE OF MEETING
PWYLLGOR SGRIWTINI CORFFORAETHOL	CORPORATE SCRUTINY COMMITTEE
DYDD GWENER, 23 TACHWEDD, 2018 am 10:00 y. b.	FRIDAY, 23 NOVEMBER 2018 at 10.00 am
YSTAFELL BWYLLGOR 1, SWYDDFEYDD Y CYNGOR, LLANGFNI	COMMITTEE ROOM 1, COUNCIL OFFICES, LLANGFNI
Swyddog Pwyllgor	Ann Holmes 01248 752518 Committee Officer

AELODAU/MEMBERS

Cynghorydd/Councillor:

PLAID CYMRU / THE PARTY OF WALES

Lewis Davies, John Griffith, Dylan Rees (*Is-Gadeirydd/Vice-Chair*), Alun Roberts, Nicola Roberts

Y GRWP ANNIBYNNOL / THE INDEPENDENT GROUP

Richard Griffiths, Richard O. Jones

PLAID LAFUR CYMRU/ WALES LABOUR PARTY

J. Arwel Roberts

ANNIBYNNWYR MÔN / ANGLESEY INDEPENDENTS

Aled Morris Jones (Democratiaid Rhyddfrydol Cymru/Welsh Liberal Democrats)(*Cadeirydd/Chair*)
Bryan Owen

AELODAU CYFETHOLEDIG (Gyda hawl pleidleisio ar faterion Addysg) / CO-OPTED MEMBERS (With voting rights when dealing with Educational matters)

Mr Keith Roberts (Yr Eglwys Gatholig / The Catholic Church)
Mrs Anest G. Frazer (Yr Eglwys yng Nghymru / The Church in Wales).

A G E N D A

1 DECLARATION OF INTEREST

To receive any declaration of interest by any Member or Officer in respect of any item of business.

2 MINUTES OF THE PREVIOUS MEETING (Pages 1 - 6)

To present the minutes of the previous meeting of the Corporate Scrutiny Committee held on 6 November, 2018.

3 PERFORMANCE MONITORING - CORPORATE SCORECARD QUARTER 2 2018/19 (Pages 7 - 26)

To present the report of the Head of Profession (Human Resources) and Corporate Transformation.

4 EXCLUSION OF THE PRESS AND PUBLIC (Pages 27 - 28)

To consider adopting the following:-

“Under Section 100(A)(4) of the Local Government Act 1972, to exclude the press and public from the meeting during the discussion on the following item on the grounds that it may involve the disclosure of exempt information as defined in Schedule 12A of the said Act and in the attached Public Interest Test”.

5 SCHOOLS' MODERNISATION PROGRAMME: STRATEGIC BUSINESS CASE/OUTLINE BUSINESS CASE - EXPAND YSGOL Y GRAIG AND CLOSE YSGOL TALWRN (Pages 29 - 96)

To present the report of the Head of Learning.

CORPORATE SCRUTINY COMMITTEE

Minutes of the meeting held on 6 November 2018

- PRESENT:** Councillor Aled Morris Jones (Chair)
Councillor Dylan Rees (Vice-Chair)
- Councillors Lewis Davies, John Griffith, Richard Griffiths,
Richard Owain Jones, Bryan Owen, Alun Roberts, Nicola Roberts.
- Co-opted Members :**
- Mr Keith Roberts (The Catholic Church).
- Other Members of the County Council**
- Kenneth P Hughes, Dafydd Roberts.
- The Executive :**
- Councillor Llinos M Huws (Leader of the Council and Portfolio Holder for Social Services);
Councillor Richard A Dew (Portfolio Holder for Planning & Public Protection);
Councillor R Meirion Jones (Portfolio Holder for Education, Youth, Libraries & Culture);
Councillor Alun Mummery (Portfolio Holder for Housing and Supporting Communities);
Councillor Bob Parry OBE FRAGS (Portfolio Holder for Highways, Property & Waste);
Councillor Dafydd R Thomas (Portfolio Holder for Corporate Business).
- IN ATTENDANCE:** Chief Executive,
Head of Function (Resources)/Section 151 Officer,
Head of Learning,
Head of Adults' Services,
Head of Democratic Services,
Interim Head of Highways, Waste & Property,
Accountancy Services Manager (BHO),
Service Business Manager (Economic) (CB),
Scrutiny Manager,
Committee Officer (MEH).
- ALSO PRESENT:** None
- APOLOGIES:**
- Councillor Glyn Haynes.
Mrs Anest Frazer (The Church in Wales).
- Councillor Ieuan Williams (Deputy Leader of the Council and Portfolio Holder for Transformation & the Welsh Language).
-

The Chair congratulated Councillor Bob Parry OBE FRAGS on his recent marriage.

1 DECLARATION OF INTEREST

None received.

2 MINUTES OF PREVIOUS MEETINGS

The minutes of the previous meetings of the Corporate Scrutiny Committee held on the following dates were presented and confirmed as correct:-

- 8 October, 2018 (extraordinary);
- 24 October, 2018 (subject to the inclusion of Councillor John Griffith as being present at the meeting).

3 FORWARD WORK PROGRAMME

The report of the Scrutiny Manager incorporating the Committee's current Forward Work Programme for 2017/18 to 2019/20 was presented to the Committee.

It was RESOLVED to accept the Forward Work Programme.

ACTION : None

4 2019/20 BUDGET CONSULTATION PLAN

Submitted – the report of the Head of Profession (Human Resources) & Transformation incorporating a proposed plan for conducting the public consultation process 2019/20 Budget during the period from the week commencing 12th November to 31st December, 2018 was presented for the Committee's consideration.

The Portfolio Holder for Corporate Business reported that the initial internal stage of the Budget consultation process i.e. with Elected Members and Officers within the Council has been completed. The plan was also discussed recently within the Engagement and Consultation Board which gave guidance that there was a need for better attendance and discussion with young people as part of this year's consultation plan. The second stage is to ensure that input and response of as many residents of Anglesey possible is secured.

The Committee considered the proposed Financial Proposals Consultation/ Communication Plan and made the following points:-

- Clarification was sought as to the process as regard to engaging and receiving comments by young people in respect of the Budget Consultation Plan. The Leader of the Council explained the previous year budget consultation process and noted that she attended Secondary Schools on the Island. She further said that the same process will entail together with a 'Question and Answer Session' being arranged with representatives from 'Llais Ni' and pupils of all ages to participate in the financial consultation process. She further said that representatives from the Urdd, Anglesey Young Farmers and homeless young people have also been contacted to arrange a session as regards to the participation within the consultation on the Council' Financial Proposals;
- Reference was made to the Well-being of Future Generations (Wales) Act 2015 and questions raised whether the Public Services Board is consulted as regards to the

consultation process and the possible effects of savings proposals will have on the Councils stakeholders. The Leader of the Council said that the Councils partnerships will be invited, as the previous year, to discuss the financial proposal.

It was RESOLVED to agree to the proposed Budget Consultation Plan for 2019/20 and to recommend its adoption by the Executive.

(Councillors Aled M Jones and Bryan Owen abstained from voting).

ACTION : As noted above.

5 EXCLUSION OF THE PRESS AND PUBLIC

It was RESOLVED to adopt the following :-

“Under Section 100(A)(4) of the Local Government Act 1972, to exclude the press and public from the meeting during the discussion on the following item on the grounds that it may involve the disclosure of exempt information as defined in Paragraphs 12, 13, 14 and 15 of Schedule 12A of the said Act and in the Public Interest Test.”

6 2019/20 BUDGET SETTING - INITIAL PROPOSALS

Submitted – the report of the Head of Function (Resources)/Section 151 Officer outlining the context to the 2019/20 budget setting process. The report incorporated at Appendix 1, on the initial proposals for the 2019/20 budget. The paper provides a position statement on the following issues:-

- The Executive's initial budget proposals
- Local Government initial settlement (Welsh Government)
- Council Tax
- Reserves and general balances
- Savings proposals
- Budget pressures
- Risks
- Impact on the Medium Term Financial Plan

The Portfolio Holder for Finance reported that setting the budget for 2019/20 will be a challenge due to the provisional local government budget settlement announcement by Welsh Government on 9 October, 2018 with a 1% cut in funding. He noted that before identifying any savings and increasing the Council Tax or the Council Tax premium the Council is facing a financial gap of £7.156m for the 2019/20 financial year. The services within the Council have identified savings of £3.7m and details of the savings have been reported to the Elected Members Briefing Sessions and has been included within Appendix 4 of the report to this Committee. He further referred to the Council's balance of general reserves as at 31 March 2018 stood at £6.9m, which was just above the balance assessed by the Head of Function (Resources)/151 Officer as the minimum required. However, the current budget position for 2018/19 is projecting an overspend of over £2m and this will have to be funded from the general reserves which will result that the level of general reserves will be below the minimum recommended balance. However, he said that following the UK Budget announcement on the 29th October, 2018, it is expected that additional funding will be received by the Welsh Government (as part of the Barnett formula for Wales), and Welsh Government has expressed that local government will be in the forefront to receive any additional funding available. The Portfolio Holder further said that

Welsh Government is also considering as to how the new Teachers' Pension is to be funded as it will be a financial burden on local authorities. He wished to note an amendment to the report that the nappy collection service will be consulted upon during the consultation process of the 2019/20 Budget.

The Head of Function (Resources)/Section 151 Officer reported that the Medium Term Financial Plan sets out a number of assumptions and these have been taken into account in calculating the standstill budget for 2019/20. He referred to the Standstill Budget as regards to the services provided at present by the Council and which highlights the requirements for additional funding for services which are under financial pressure i.e. Children's Services. He said that 'Committed Changes' within the budget are amendments which are taken into account in drawing up the standstill budget and they reflect an increase/decrease in costs which are outside the control of the Council. These were highlighted within paragraph 3 of the report. The Head of Function further said that any change to the Council Tax premium will impact on the Council's funding and change the funding gap. He referred to the premium for empty properties and second homes which may be a matter for discussion during the consultation process on the budget for 2019/20.

Councillor Dafydd Roberts, on behalf of the Finance Scrutiny Panel, gave detailed consideration to some of the initial draft budget proposals at its last meeting held on 26th September, 2018. The Finance Scrutiny Panel had specifically prioritised 3 service areas i.e. Learning Services, Adult Services and Highways, Waste and Property. A summary of the Panel's deliberations was attached as Appendix 2 to the report.

The Committee considered the information presented and made the following points :-

- The Committee expressed deep concerns as to the unacceptable cut of 1% in the financial settlement for 2019/20. It was noted that the WLGA is campaigning to put pressure on Welsh Government for further funding within the final local government settlement. Questions were raised as to the formula used by WG as regards to local government settlement. The Head of Function (Resources)/Section 151 Officer responded that WG reviewed their local government settlement formula for 2017/18 and 2018/19 which had resulted in rural authorities receiving additional funding. However, the funding formula appears to favour urban areas in South Wales who received a smaller reduction due to population increase in those urban areas. An analysis of the Standard Spending Assessment allocation does not identify one clear reason as to why Anglesey has fared badly in this year's settlement compared to previous years. The Leader of the Council said that the North Wales Local Authority's Leaders Group has recently requested a meeting with the Cabinet Member for Finance, Mr Mark Drakeford AM to discuss the local government settlement, but to date the meeting is still awaiting to take place by WG. It was noted that the WLGA is campaigning to put pressure on Welsh Government for further funding within the final local government settlement. **The Committee considered that a formal response needs to be undertaken to the Welsh Government expressing their concerns with the provisional settlement and to press for additional funding in the final settlement.**
- The Committee considered that the 2nd Homes/Empty Homes premium needs to be increased as a method by which the budget funding gap can be closed;
- Clarification was sought to the allocated formula used as regards to funding per pupil and the methodology of that funding transferring when a pupil transfers to another school. The Head of Function (Resources)/Section 151 Officer responded that funding towards schools is distributed by an allocated formula which is driven by the number of pupils within a school. The formula allocates more per pupil to the smaller schools as it

provides funding to ensure a minimum staffing level and that the building costs are funded in full and as a result they become a higher proportion of the overall budget for the smaller schools.

It was RESOLVED to recommend to the Executive :-

- **That a formal response be submitted to the Welsh Government expressing their disappointment with regards to provisional settlement and to press for additional funding in the final settlement in due course;**
- **To accept the standstill budget and not to request services to find further savings nor to use the Council's reserves as means of closing the financial gap;**
- **That consideration needs to be given to increasing the 2nd Homes/Empty Homes premium.**

ACTION : As noted above.

(Mr Keith Roberts, Co-opted Member abstained from voting).

**COUNCILLOR ALED M JONES
CHAIR**

This page is intentionally left blank

ISLE OF ANGLESEY COUNTY COUNCIL Scrutiny Report Template	
Committee:	CORPORATE SCRUTINY
Date:	23 NOVEMBER 2018
Subject:	SCORECARD MONITORING REPORT - QUARTER 2 (2018/19)
Purpose of Report:	TO CHALLENGE PERFORMANCE
Scrutiny Chair:	COUNCILLOR ALED M JONES
Portfolio Holder(s):	COUNCILLOR DAFYDD RHYS THOMAS
Head of Service:	CARYS EDWARDS
Report Author:	GETHIN MORGAN
Tel:	01248 752111
Email:	GethinMorgan@anglesey.gov.uk
Local Members:	n/a

1 - Recommendation/s	
1.1	This is the second scorecard of the financial year 2018/19.
1.2	It portrays the position of the Council against its operational objectives as outlined and agreed collaboratively between the Senior Leadership Team / Executive and Shadow Executive in a workshop held on the 2 nd of July, 2018.
1.3	<p>The Committee is requested to scrutinise the scorecard and note the areas which the Senior Leadership Team are managing to secure improvements into the future. These can be summarised as follows –</p> <p>1.3.1 Underperformance is recognised and managed with mitigation measures completed to aid improvement during Q3. Particular emphasis is given to those indicators which have seen a declining trend quarter upon quarter to ensure performance does not decline further during Q3.</p> <p>1.3.2 Targets are re-evaluated during Q3 following the publication of the Social Services national comparator data with an emphasis placed on improving indicators in the lower and lower median quartiles.</p> <p>1.3.3 A continued focus is placed on maintaining/improving attendance at work with the support of the Corporate Sickness Absence Co-ordinator. Priority given to continuing the better performance in both Adult & Learning service at a time when their overall performance is critical to the development of our children and well-being of our most vulnerable citizens.</p> <p>1.3.4 The Customer Service Excellence Project Board continues to monitor the indicators and Children’s Services are requested over the forthcoming six months to re-evaluate their complaints management procedure in order to improve their rate of written responses to complaints within timescales.</p>

1.3.5	Regular scrutiny of corporate financial management is continued and the remedial actions are undertaken by Heads of Service to in manage the budgets they can control
1.4	The Committee is asked to recommend the mitigation measures outlined above.

2 – Link to Council Plan / Other Corporate Priorities

Used as part of the monitoring of the Council Plan

3 – Guiding Principles for Scrutiny Members

To assist Members when scrutinising the topic:-

3.1 Impact the matter has on individuals and communities [**focus on customer/citizen**]

3.2 A look at the efficiency & effectiveness of any proposed change – both financially and in terms of quality [**focus on value**]

3.3 A look at any risks [**focus on risk**]

3.4 Scrutiny taking a performance monitoring or quality assurance role [**focus on performance & quality**]

3.5 Looking at plans and proposals from a perspective of:

- Long term
- Prevention
- Integration
- Collaboration
- Involvement

[**focus on wellbeing**]

4 - Key Scrutiny Questions

1. What is the action that has led to an improvement in Adult and Education Service sickness levels? Is there any further action required over the next period?

2. The report also discusses financial pressures in Children's Services, Adults and Learning (schools). What further contribution can the Finance Scrutiny Panel offer to this area?

5 – Background / Context

1.1 One of the Council's aims under the Wales Programme for Improvement is to secure the means by which continuous improvement can be evidenced and presented across the different services. To that end, on an annual basis, a performance report is drafted to be published by end of October, which demonstrates progress or not (as the case may be).

1.2 This quarterly scorecard reporting has been developed in parallel with that annual work-stream to identify and inform Council leaders of progress against indicators which explicitly demonstrates the successful implementation of the Council's day to day activities and assists in providing the evidential base from which the performance report is drafted.

1.3 This year's indicators included in the scorecard were decided upon by the Senior Leadership Team, the Executive and Shadow Executive following guidance from Head of Services and the scorecard (Appendix 1) portrays the current end of Q2 position and will be considered further by the Corporate Scrutiny Committee and the Executive during November 2018.

6 – Equality Impact Assessment [including impacts on the Welsh Language]

n/a

7 – Financial Implications

n/a

8 – Appendices:

Appendix A - Scorecard Monitoring Report – Quarter 2, 2018/19 & Scorecard
 Appendix B – Programmes and Projects Performance Dashboard – Quarter 2
 Appendix C - Revenue Out-turn Forecast for the Financial Year ending 31 March 2019 – Quarter 2

9 - Background papers (please contact the author of the Report for any further information):

- 2018/19 Scorecard Monitoring Report - Quarter 1 (as presented to, and accepted by, the Executive Committee in September 2018).

SCORECARD MONITORING REPORT – QUARTER 2 (2018/19)

1. INTRODUCTION

- 1.1 This quarterly scorecard reporting has been developed in parallel with the annual work-stream of the performance report to identify and inform Council leaders of progress against indicators which explicitly demonstrates the successful implementation of the Council's day to day activities and assists in providing the evidential base from which the performance report is drafted.
- 1.2 This year's indicators included in the scorecard were decided upon by the Senior Leadership Team, the Executive and Shadow Executive following guidance from Head of Services and the scorecard (Appendix 1) portrays the current end of Q2 position and will be considered further by the Corporate Scrutiny Committee and the Executive during November 2018.

2. CONTEXT

- 2.1 This is the sixth year of collating and reporting performance indicators in a co-ordinated manner. The Council is seeing trends being established with regards to a number of those indicators and the comments by SLT / Scrutiny and the Executive are having an impact on operational delivery.
- 2.2 This impact is reflected in the way the Council compares favourably on a national basis against a number of indicators which are collated annually.
- 2.3 This impact can be evidenced quarterly and by our end of year performance against the PAM's.
 - 2.3.1 The Public Accountability Measures (PAM), which are a set of indicators which measure performance on a national basis, have been published by Data Cymru for 2018/19. Of the published indicators (Social Services indicators not yet released) the Council's year on year performance improved in relation to 75% of the available indicators whilst performance in the other 25% declined.
 - 2.3.2 Of the published data, the Council have 7 in the Top Quarter (in the top 6 Councils in Wales), 5 in the Upper Median (placed 7th to 11th), 5 in the Lower Median (placed 12th to 16th), and 3 in the Lower Quarter (placed 17th to 22nd). For the PAM indicators which are tracked in the Scorecard their 2017/18 quarter placing can be seen in the last column.
 - 2.3.3 Further analysis of the overall performance can be gained through the Annual Performance Report which can be found by visiting the following website: <http://www.anglesey.gov.uk/councilplan>
 - 2.3.4 Targets for the published PAM indicators which are tracked on a quarterly basis have already been adjusted where needed. Targets for the remaining Social Services PAM indicators not yet published will be reviewed during Q3 once the results are published.

2.4 PERFORMANCE MANAGEMENT

- 2.4.1 At the end of Q2 it is encouraging to note that the majority of performance indicators are continuing the good performance seen in the Q1 report. This is encouraging to note and is similar to the same position at the end of Q2 in

2017/18. Being a performance focused organisation, this continued good performance across our services into Q3 is now the priority.

2.4.2 Whilst this report portrays a positive story it is noted that 2 of the 30 indicators reported quarterly are underperforming against their annual target for the year. These are highlighted as being Red or Amber in colour on the scorecard itself and are discussed below.

2.4.3 The two indicators within Adult Services which had underperformed during Q2 –

- (i) 11) PM20a – RED - The percentage of adults who completed a period of reablement and have a reduced package of care and support 6 months later. The performance here was 33% at the end of Q2 against a target of 50%.

As discussed in the Q1 scorecard report, this indicator deals with a small number of cases and therefore performance can fluctuate considerably from quarter to quarter. In Q2, as a result of the re-ablement intervention that the service has provided, there has been an increase in the package of care for an additional 3 individuals supported as opposed to a reduced package of care. This reflects the nature of their presenting illnesses.

Due to the small number of cases involved this is statistically insignificant data at this stage and will continue to be monitored over Q3 & Q4.

- (ii) 07) PAM/025 (PM19) – AMBER - The Rate of people kept in hospital while waiting for social care per 1000 population aged 75+. The performance of this indicator was 4.08 at the end of Q2 against an annual target of 3.

It is acknowledged that there was a high rate of DTOC in the first two quarters of the year. The performance in Q2 (1.79) was however an improvement on the performance in Q1 (2.30).

It is anticipated that the newly commissioned patch based Domiciliary Care contract will make a significant positive impact in the Q3 figures. For example, figures for October 2018 show that nobody was kept in hospital waiting for social care during the month and it is anticipated that this trend will continue into the future.

2.4.4 The remaining indicators reported for Q2 are all ragged **GREEN** or **YELLOW** within the performance management section and have performed well against their targets. There are a number of trend arrows that are declining compared to Q1 and these will need to be monitored by Services into Q3.

2.4.5 One of the indicators that was RED and discussed in the Q1 Scorecard Report was indicator 4 on the Scorecard (PM28), the average length of time for all children who were on the CPR during the year. It is pleasing to note that this indicator has now improved and is ragged as GREEN at the end of Q2.

2.4.6 *In order to maintain and improve our national performance and standing as a good achieving council, the **SLT recommends** –*

- 2.4.6.1** Underperformance is recognised and managed with mitigation measures completed to aide improvement during Q3. Particular emphasis is given to

those indicators which have seen a declining trend quarter upon quarter to ensure performance does not decline further during Q3.

2.4.6.2 Targets are re-evaluated during Q3 following the publication of the Social Services national comparator data with an emphasis placed on improving indicators in the lower and lower median quartiles.

2.4.7 Appendix B shows the whole programme of work which the two Corporate Transformation Programme Boards are overseeing. The issues highlighted are being managed and tracked accordingly via the Boards which meet on a quarterly basis.

2.5 PEOPLE MANAGEMENT

2.5.1 The management of our people is a crucial aspect of the Council's corporate management which enables us (when managed sufficiently) to continue with our aim of improving the delivery of our services for the people of Anglesey. A good and healthy workforce engenders a good and improving provision of service.

2.5.2 Attendance at work is an area which is reported on monthly and analysed to ensure improvement. Quarter 2 showed a score of 2.04 WDL per FTE which is an improvement on the 1st quarter and takes the cumulative score of Q1 & Q2 to 4.75 WDL per FTE (indicator 3 on scorecard under people management). This figure shows that we are slightly below target compared with the same period for 2017/18 of 4.25 days sick per FTE. However, it is slightly better than the results of 2016/17 which saw an end of year performance of 9.78 days per FTE.

2.5.3 Greater in depth analysis of service performance against targets set for Q2 2018/19 indicate that 4 services were above their target. Combining these results with those from Q1 demonstrate that a number of services (6) are currently above their targets for the 1st half of the year. Whilst this is concerning, the two services which have been prioritised by the SLT to improve their annual sickness rates further for Q3 in comparison with previous years are those of:

- Adults
- Learning

These services consist of more than 50% of our workforce.

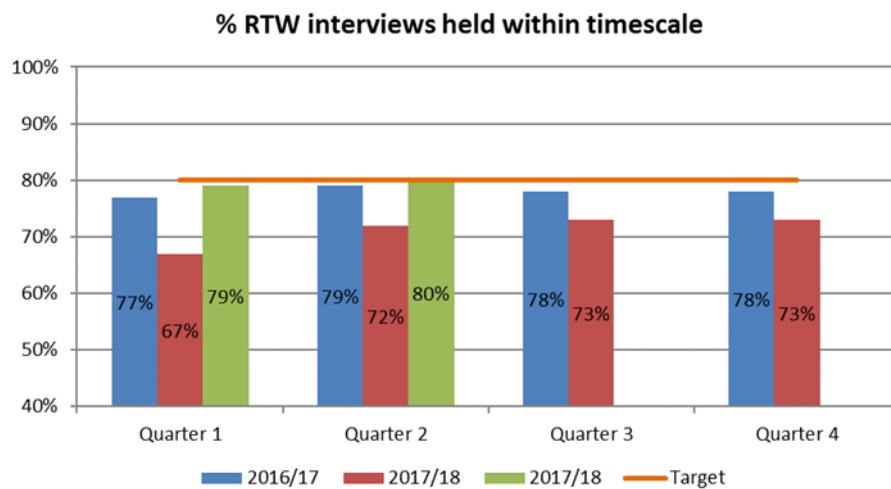
2.5.4 Sickness absence for Adults Services in Q2 showed great improvement and was the best it has been over the last 3 years. Due to a higher rate of absence in Quarter 1 the service is currently at a score of 6.88 days absence per FTE against a target of 5.90 days absence per FTE up to the end of Q2. Long term sickness cases result in a total of 1371 days lost to sickness between April and September. With the winter months coming up, prioritising good sickness rates amongst staff within the Adult service is essential in order to deal with our most vulnerable citizens.

2.5.5 The Learning service also demonstrated an improvement in sickness absence levels from Quarter 1. The service is performing at a score of 4.67 days absence per FTE against a target of 4.16 absence per FTE up to the end of Q2. The main reason for this level of sickness absence is due to the performance of Primary Schools (indicator 04 on the scorecard). Primary schools absence accounts for 68% of the sickness absence of the Learning service. This is recognised and a

sickness work-plan has been devised and is being implemented by the service to tackle the issues noted.

2.5.6 Up until the end of Q2 the pattern of long term sickness absence throughout services continues as we recognise as an Authority long term sickness absence will always be present.

2.5.7 The Council continues to scrutinise practices regularly across its wide-ranging services and by the end of Q2 the positive performance seen in Q1 continues. This is evidenced in table 1 which shows RTW interviews being held within timescales at a level which meets the target. This is the first time in the last three years this achievement has been realised. Additionally the percentage of RTWs completed overall (on time and late) is 89% which again provides assurances that sickness absence is being dealt with in accordance with policy expectations.



(Table 1)

2.5.8 The SLT therefore recommends –

2.5.9 A continued focus is made on maintaining/improving attendance at work with the support of the Corporate Sickness Absence Co-ordinator. Priority needs to be given to continuing the better performance in both Adult & Learning service at a time when their overall performance is critical to the development of our children and well-being of our most vulnerable citizens.

2.6 CUSTOMER SERVICE

2.6.1 Up to the end of Q2, users used AppMôn technology to submit 1809 reports (including fly tipping, faulty street lighting, compliments or complaints, broken pavements, sports club database forms and ordering recycling bins). This is up from 1087 for Q2 17/18. 84% of these reports have come through the website which is in the process of being updated and refreshed.

2.6.2 A new indicator for this year is the number of registered users we have on AppMôn and the Council Website which has increased by close to 600 users from the end of Q1 to 4883 at the end of Q2. As noted in the Q1 scorecard report, the Council website will have a new presentation style and it is anticipated that this will encourage a greater

use of online forms and online contact. It is also expected that online web payment numbers will also increase.

- 2.6.3** Our social media presence increased once again during Q2 to 28k followers. This is shared through Facebook (13k followers), Twitter (14k followers) and Instagram (1k). These modes of communication are continuing to increase and the flow of information distributed and received via these channels will only increase further, therefore changing the way by which residents and others communicate with us as a Council. It also impacts on the workload of the small corporate team which currently monitors and responds to this social media presence.
- 2.6.4** With regards to customer complaints management, up to the end of Q2 29 complaints were received compared to 43 in Q2 17/18. 92% of the complaints requiring a response by the end of Q2 (22) have received a response within timescale, 2 of which were late. Of these complaints 15 were not upheld, 6 were upheld in full (Resources [3], Highways, Property & Waste [2], and Housing [1]) and 1 was partly upheld (Highways, Property & Waste [1]). This demonstrates that we are progressive in our approach to dealing with complaints and use them pro-actively to improve matters.
- 2.6.5** Within Social Services there were 4 Stage 2 complaints (Adult Services) and 26 Stage 1 Complaints (Children's Services [19], Adult Services [7]) received up to the end of Q2. Of these complaints, a total of 50% (Red on the scorecard) have been responded to within timescale with 13 late responses (Children's Services [10] and Adult Services [3]). Although Children's Services failed to send written responses within timescale for 9 of the 19 Stage 1 complaints, 14 of the 19 (74%) had held a discussion with the complainant within timescales.
- 2.6.6** The cumulative % of FOI requests responded to within timescale performed at 76% at the end of Q2 which is similar to the performance at the end of Q1. In total there was 552 FOI requests (totalling 3899 questions) by the end of Q2 with 110 late responses. Our response to FOIs is important and improving and the SLT and Heads of Service continue to monitor the performance of FOIs closely.

2.6.7 The SLT therefore recommends –

2.6.7.1 *The Customer Service Excellence Project continue to monitor the indicators and Childrens Services are requested to re-evaluate their complaints management procedure in order to improve their rate of written responses to complaints within timescales.*

2.7 FINANCIAL MANAGEMENT

- 2.7.1** A total overspend of £2.660m is projected for the year-ending 31 March 2019. £3.561m of the predicted overspend for 2018/19 is on service budgets, which are made up of a number of over and underspends. The Services that are still experiencing significant budgetary pressures are similar to 2017/18 (Children and Families Services and Learning). The Adults Service budgets are also under pressure due to increasing demand. The Heads of Service are aware of the issues and are working to reduce the level of overspending which is within their control by the year-end. Corporate Finance is expected to underspend by £0.553m and Council Tax, which includes the Council Tax Premium, is forecast to collect a surplus of £0.348m. The overall overspend is, therefore, reduced to £2.660m. The projected level of overspend is 2.03% of the

Council's net budget. There is concern about the impact of this level of overspend on general balances should the overspend materialise.

2.7.2 Although this level of overspending can be funded from general reserves in 2018/19, it will deplete the general reserves to a figure well below the generally accepted minimum. It will be necessary during the 2019/20 budget setting process to fund the underlying level of overspending and to begin the process of replenishing the general balances. This is a prudent approach and is necessary to ensure the long term financial viability of the Council.

2.7.3 Forecasts are subject to change as new information becomes available. However, with regular scrutiny from SLT and if remedial action is taken by Heads of Services these will help the services manage within the budgets they can control.

2.7.4 The SLT therefore recommends that –

2.7.4.1 Regular scrutiny of corporate financial management is continued and the remedial actions are undertaken by the Heads of Service to assist the services in managing within the budgets they can control.

3. RECOMMENDATIONS

3.1 The Committee is requested to scrutinise the scorecard and note the areas which the Senior Leadership Team are managing to secure improvements into the future. These can be summarised as follows –

3.1.1 Underperformance is recognised and managed with mitigation measures completed to aid improvement during Q3. Particular emphasis is given to those indicators which have seen a declining trend quarter upon quarter to ensure performance does not decline further during Q3.

3.1.2 Targets are re-evaluated during Q3 following the publication of the Social Services national comparator data with an emphasis placed on improving indicators in the lower and lower median quarters.

3.1.3 A continued focus on maintaining/improving attendance at work with the support of the Corporate Sickness Absence Co-ordinator with priority given to continuing with the improved performance in both Adult & Learning services.

3.1.4 The Customer Service Excellence Project Board continue to monitor the indicators and Children's Services are requested over the forthcoming six months to re-evaluate their complaints management procedure in order to improve their rate of written responses to complaints within timescales.

3.1.5 Regular scrutiny of corporate financial management is continued and remedial actions undertaken by the Heads of Service to manage the budgets they can control.

3.2 The Committee is asked to accept the mitigation measures outlined above.

Appendix A - Cerdyn Sgorio Corfforaethol - Corporate Scorecard Ch-Q2 2018/19

Rheoli Perfformiad / Performance Management	CAG / RAG	Tuedd / Trend	Canlyniad / Actual	Targed / Target	Targed BI / Yr Target	Canlyniad 17/18 Result	Canlyniad 16/17 Result	Chwarter 17/18 Quartile
01) PAM/029 (PM33) - Percentage of children in care who had to move 3 or more times	Gwyrdd / Green	↓	4.35%	5.50%	11%	9%	5%	TBC Ch3 / Q3
02) PAM/028 (PM24) - Percentage of child assessments completed in time	Gwyrdd / Green	↓	91%	90%	90%	67.57%	89.17%	TBC Ch3 / Q3
03) SCC/025 - The percentage of statutory visits to looked after children due in the year that took place in accordance with regulations	Melyn / Yellow	↑	79.16%	83%	83%	63.32%	79.35%	TBC Ch3 / Q3
04) PM28 - The average length of time for all children who were on the CPR during the year, and who were de-registered during the year (days)	Gwyrdd / Green	↑	272	320	320	326.5	266	TBC Ch3 / Q3
05) SCC/010 - The percentage of referrals that are re-referrals within 12 months	Melyn / Yellow	↓	16%	15%	15%	-	-	-
06) SCC/006 - The percentage of referrals during the year on which a decision was made within 1 working day	Gwyrdd / Green	↑	96.42%	94%	94%	-	-	-
07) PAM/025 (PM19) - Rate of people kept in hospital while waiting for social care per 1,000 population aged 75+	Ambr / Amber	↓	4.08	3	3	6.58	6.05	TBC Ch3 / Q3
08) SCA/018b - The percentage of carers of adults who requested an assessment or review that had an assessment or review in their own right during the year	Melyn / Yellow	↓	91.4	93%	93%	96%	94.40%	TBC Ch3 / Q3
09) SCA/002b - The rate of older people (aged 65 or over) whom the authority supports in care homes per 1,000 population aged 65 or over at 31 March	Gwyrdd / Green	↑	16	19	19	17.44%	20.51%	TBC Ch3 / Q3
10) PM18 - The percentage of adult protection enquiries completed within statutory timescales	Gwyrdd / Green	↑	91.25%	90%	90%	93.25%	90.48%	TBC Ch3 / Q3
11) PM20a - The percentage of adults who completed a period of reablement and have a reduced package of care and support 6 months later	Coch / Red	↑	33.33%	50%	50%	59.26%	62.60%	TBC Ch3 / Q3
12) PM20b - The percentage of adults who completed a period of reablement and have no package of care and support 6 months later	Gwyrdd / Green	↑	65.52%	62%	62%	62.65%	33.30%	TBC Ch3 / Q3
13) PAM/007 - Percentage of pupil attendance in secondary schools (Ch3/Q3)	-	-	-	94.80%	94.80%	94.80%	-	TBC Rhagfyr / December
14) PAM/008 - Percentage of pupil attendance in primary schools (Ch3/Q3)	-	-	-	94.60%	94.60%	94.60%	-	Uchaf / Upper
15) PAM/010 (STS/005b) - Percentage of streets that are clean	Gwyrdd / Green	↑	95.58%	94%	94%	93%	93%	Canolrif Isaf / Lower Median
16) PAM/030 (WMT/009b) - Percentage of waste reused, recycled or composted	Melyn / Yellow	↓	72.84%	74%	72%	72.2%	65.8%	Uchaf / Upper
17) PAM/035 - Average number of working days taken to clear fly-tipping incidents	Gwyrdd / Green	↓	0.15	1	1	-	-	-
18) PAM/043 - Kilograms of residual waste generated per person	-	↑	119kg	-	210kg	-	-	-
19) PAM/017 (LCS/002b) - Number of visits to leisure centres per 1,000 population	Gwyrdd / Green	↓	257k	235k	515k	508k	464k	Canolrif Isaf / Lower Median
20) PAM/023 (PPN/009) - Percentage of food establishments that meet food hygiene standards	Gwyrdd / Green	↑	98%	95%	95%	98%	98%	Uchaf / Upper
21) PAM/018 - Percentage of all planning applications determined in time	Melyn / Yellow	↓	86%	90%	90%	86%	-	Isaf / Lower
22) PAM/019 - Percentage of planning appeals dismissed	Gwyrdd / Green	↑	86%	65%	65%	47%	-	Isaf / Lower
23) PAM/041 - Percentage of NERS clients who completed the exercise programme	Gwyrdd / Green	↓	66%	50%	50%	-	-	-
24) PAM/042 - Percentage of NERS clients whose health had improved on completion of the exercise programme	Gwyrdd / Green	↓	83%	80%	80%	-	-	-
25) PAM/012 - Percentage of households successfully prevented from becoming homeless	Gwyrdd / Green	↑	56.62%	55%	55%	-	-	Canolrif Uchaf / Upper Median
26) PAM/013 - Number of empty private properties brought back into use	Gwyrdd / Green	→	48	32	75	75	-	Uchaf / Upper
27) PAM/014 - Number of new homes created as a result of bringing empty properties back into use	Gwyrdd / Green	↑	4	2	4	4	-	-
28) PAM/015 (PSR/002) - Average number of calendar days taken to deliver a Disabled Facilities Grant	Gwyrdd / Green	↓	161.1	175	175	177	238.8	Uchaf / Upper
29) PAM/037 - Average number of days to complete repairs	Melyn / Yellow	↓	13.39	12	12	-	-	-
30) PAM/038 - Landlord Services: Percentage of homes that meet the Welsh Housing Quality Standard (WHQS)	Gwyrdd / Green	→	100%	100%	100%	-	-	-
31) PAM/009 - Percentage of Year 11 leavers not in Education, Training or Employment (NEET) [Annual]	-	-	-	-	-	-	-	Isaf / Lower
32) PAM/032 - Average Capped 9 score for pupils in year 11 [Annual]	-	-	-	-	-	-	-	-
33) PAM/033 - Percentage of pupils assessed in Welsh at the end of the Foundation Phase [Annual]	-	-	-	-	-	-	-	-
34) PAM/034 - Percentage of year 11 pupils studying Welsh (first language) [Annual]	-	-	-	-	-	-	-	-
35) PAM/040 - Percentage of Quality Indicators (with targets) achieved by the library service [Annual]	-	-	-	-	-	-	-	-
36) PAM/024 (PM13a) - Percentage of adults satisfied with their care and support [Annual]	-	-	-	-	-	-	-	TBC Hydref / October
37) PAM/026 (PM15) - Percentage of carers that feel supported [Annual]	-	-	-	-	-	-	-	TBC Hydref / October
38) PAM/027 (PM13c) - Percentage of children satisfied with their care and support [Annual]	-	-	-	-	-	-	-	TBC Hydref / October
39) PAM/020 (THS/012a) - Percentage of A roads in poor condition [Annual]	-	-	-	-	3%	3.20%	2.30%	Canolrif Uchaf / Upper Median
40) PAM/021 (THS/012b) - Percentage of B roads in poor condition [Annual]	-	-	-	-	5%	4.40%	3.20%	Canolrif Uchaf / Upper Median
41) PAM/020 (THS/012c) - Percentage of C roads in poor condition [Annual]	-	-	-	-	10%	8.90%	10.10%	Canolrif Isaf / Lower Median
42) PAM/039 - Landlord Services: Percentage of rent lost due to properties being empty [Annual]	-	-	-	-	-	-	-	-

Appendix A - Cerdyn Sgorio Corfforaethol - Corporate Scorecard Ch-Q2

Gofal Cwsmer / Customer Service	CAG / RAG	Tuedd / Trend	Canlyniad / Actual	Targed / Target	Canlyniad 17/18 Result	Canlyniad 16/17 Result
Siarter Gofal Cwsmer / Customer Service Charter						
01) No of Complaints received (excluding Social Services)	Gwyrdd / Green	⇒	29	35	71	71
02) No of Stage 2 Complaints received for Social Services	-	↓	4	-	9	5
03) Total number of complaints upheld / partially upheld	-	-	9	-	28	25
04a) Total % of written responses to complaints within 20 days (Corporate)	Gwyrdd / Green	⇒	100%	80%	92%	93%
04b) Total % of written responses to complaints within 15 days (Social Services)	Coch / Red	↓	50%	80%	-	-
05) Number of Stage 1 Complaints for Social Services	-	-	26	-	51	54
06) Number of concerns (excluding Social Services)	-	↑	33	-	112	191
07) Number of Compliments	-	⇒	135	-	753	566
08) % of FOI requests responded to within timescale	Melyn / Yellow	↓	76%	80%	78%	77%
09) Number of FOI requests received	-	-	552	-	919	1037
Newid Cyfrwng Digidol / Digital Service Shift						
10) No of Registered Users on AppMôn / Website	-	↑	4883	-	-	-
11) No of reports received by AppMôn / Website	-	⇒	1809	-	2k	1k
12) No of web payments	-	↓	6.6k	-	11k	-
13) No of telephone payments	-	↓	3.2k	-	5k	-
14) No of 'followers' of IOACC Social Media	-	↑	28k	25k	25k	21k
15) No of visitors to the Council Website	-	↑	422k	-	820k	715k

Rheoli Pobl / People Management	CAG / RAG	Tuedd / Trend	Canlyniad / Actual	Targed / Target	Canlyniad 17/18 Result	Canlyniad 16/17 Result
01) Number of staff authority wide, including teachers and school based staff (FTE)	-	-	2261	-	2252	2258
02) Number of staff authority wide, excluding teachers and school based staff(FTE)	-	-	1260	-	1244	1250
03a) Sickness absence - average working days/shifts lost	Ambr / Amber	↑	4.75	4.47	9.96	9.78
03b) Short Term sickness - average working days/shifts lost per FTE	-	-	2.00	-	4.63	4.72
03c) Long Term sickness - average working days/shifts lost per FTE	-	-	2.75	-	5.32	5.06
04a) Primary Schools - Sickness absence - average working days/shifts lost	Coch / Red	↑	5.87	4.16	10.39	-
04b) Primary Schools - Short Term sickness - average working days/shifts lost per FTE	-	-	2.34	-	4.85	-
04c) Primary Schools - Long Term sickness - average working days/shifts lost per FTE	-	-	3.53	-	5.55	-
05a) Secondary Schools - Sickness absence - average working days/shifts lost	Gwyrdd / Green	↑	3.36	4.16	9.67	-
05b) Secondary Schools - Short Term sickness - average working days/shifts lost per FTE	-	-	1.74	-	5.32	-
05c) Secondary Schools - Long Term sickness - average working days/shifts lost per FTE	-	-	1.65	-	4.35	-
06) % of RTW interview held within timescale	Gwyrdd / Green	↑	80%	80%	73%	78%
07) % of RTW interview held	Ambr / Amber	↑	89%	95%	85%	91%
08) % of Attendance Review Meetings held	-	-	-	80%	69%	57%
09) Local Authority employees leaving (%) (Turnover) (Annual)	-	-	-	-	11%	10%
10) % of PDR's completed within timeframe (Q4)	-	-	-	80%	90.50%	80%
11) % of staff with DBS Certificate (if required within their role) (Q3/Ch3)	-	-	-	-	-	91.40%
12) No. of Agency Staff	-	↓	14	-	12	15

Rheolaeth Ariannol / Financial Management	CAG / RAG	Tuedd / Trend	Cyllideb / Budget	Canlyniad / Actual	Amrywiad / Variance (%)	Rhagolygon o'r Gwariant / Forcasted Actual	Amrywiad a Ragwelir / Forcasted Variance (%)
01) Budget v Actuals	Coch / Red	-	£63,622,459	£65,924,287	3.62%	-	-
02) Forecasted end of year outturn (Revenue)	Coch / Red	-	£130,899,873	-	-	£133,559,880	2.03%
03) Forecasted end of year outturn (Capital)	-	-	£44,891,000	-	-	£23,494,000	-47.66%
04) Achievement against efficiencies	Ambr / Amber	-	£2,521,500	-	-	£2,254,500	-10.59%
05) Income v Targets (excluding grants)	Gwyrdd / Green	-	-£10,481,695	-£12,790,396	22.03%	-	-
06) Amount borrowed	-	-	£11,063,000	-	-	£8,034,000	-27.38%
07) Cost of borrowing	-	-	£4,491,593	-	-	£4,047,747	-9.88%
08) % invoices paid within 30 days	Gwyrdd / Green	↓	-	92.00%	-	-	-
09) % of Council Tax collected (for last 3 years)	Gwyrdd / Green	↑	-	98.90%	-	-	-
10) % of Business Rates collected (for last 3 years)	Gwyrdd / Green	↑	-	98.70%	-	-	-
11) % of Sundry Debtors collected (for last 3 years)	Melyn / Yellow	↓	-	96.8%	-	-	-
12) % Housing Rent collected (for the last 3 years)	-	↑	-	98.84%	-	-	-
13) % Housing Rent collected excl benefit payments (for the last 3 years)	-	↑	-	97.38%	-	-	-

Appendix B

This document is contained within the quarterly scorecard monitoring report which is presented to the Corporate Scrutiny Committee and The Executive every quarter to provide a brief high-level update as to the status of work which is applicable and reports to both the -

- ***Partnerships, Communities & Service Improvement Transformation Programme Board and the;***
- ***Governance & Business Process Transformation Programme Board***

The key ragging for the said document is as follows –

RAG:

Completed

Project has been completed

On Track

Project is developing as expected and is on track

Behind Schedule

The Project needs key decisions / support

Late

The project is late and is falling behind expected timelines

White

The Project has not started to date

Partnerships, Communities & Service Improvement Transformation Programme Board		
Programme/Project	Related Projects	RAYG and brief Update
School Modernisation	Bro Rhosyr a Bro Aberffraw	The completion date for building Ysgol Santes Dwynwen at Newborough is March 2019. Ysgol Brynsiencyn adaptations have been undertaken over the Summer. Work left to complete on the windows before completion.
	Llangefni Area	Ysgol Bodffordd and Ysgol Corn Hir Statutory notice has been given to the schools of their closure. A Pre-Planning Application Consultation was held from 17th September to 16 th October on the New Area School design. Results of which to be considered by the Executive in due course. Ysgol y Graig and Ysgol Talwrn It was resolved that the capacity of Ysgol y Graig be increased to accommodate pupils from Ysgol Talwrn, and that Ysgol Talwrn be closed. Designing and associated costs of extension currently being developed.
	Seiriol + South East	The executive decided to approve Option 1, namely to refurbish and extend Ysgol Llandegfan, close Ysgol Beaumaris and refurbish and extend Ysgol Llangoed. Designing and associated costs of the extension currently being developed.
	Amlwch Area	Informal consultation on the area being undertaken between 5th November to 2 nd December
	Post 16	Informal consultation on post 16 education will be undertaken during a 4 week period in November and December
	Adult Social Care -	Llangefni Extra Care
South of the Island Extra Care		The Executive agreed that the Beaumaris School site is used to develop an Extra Care Housing scheme within the Seiriol area. Now that a decision has been agreed with regards to the future of Beaumaris School, the development of the site will be reviewed.
Housing with Internal Support		The Service is being re-modelled in order to achieve financial savings. Staff are currently being consulted on potential changes.

	Housing with External Support	The aim of the project is to re-model and redesign the services in close consultation with the requirements of the Supporting People Programme. Some changes have already been implemented to aide financial savings.
	Re-tendering of Home Care Services	New contracts are now in place. Transitional period exists up until Q3 2018/19.
Transformation of Libraries, Youth Services, Museums, Culture and Market Hall	Transformation of Museums and Culture	Melin Llynonn and Roundhouses – Advertised in a specialist magazine in June 2018 to try and attract a commercial bid for the site. Beaumaris Court and Goal – Work ongoing in partnership with Beaumaris Town Council to transfer the assets
	Remodelling of Library Service	Completed
	Market Hall, Holyhead	Project is behind schedule and will now complete in December 2018. Financial matters relating to ERDF funding has delayed the project.
Gypsy Traveller sites		Planning application for Star site submitted and approved by Planning Committee in October 2018
Increase levels of recycling		Please see Scorecard KPIs 16 + 17 for Q2 achievement
Flood alleviation work		Plan is on course to deliver flood alleviation works in Pentraeth, Beaumaris and Bodffordd during 2018/19.

Governance & Business Process Transformation Programme Board		
Programme/Project	Related Projects	RAYG and brief Update
Resource Plan – Northgate		<p>Payslips – Printing and postage costs have fallen with an estimated saving of £1000 per month.</p> <p>Web Recruitment – Technical issues still to be resolved – estimated 'live' in November 2018</p> <p>Mileage and Expenses – on track and progressing well. First electronic travel claims have been successfully completed and the technology will be rolled out over the next few months to other users.</p>

Appendix B

Customer Service Excellence	Cyswllt Môn Expansion Programme / Face to Face Contact	Project back on track following the upgrade to all PCs in libraries. Pilot to commence January 2019 in Amlwch and Menai Bridge for 4 months.
	Telephone Contact and Channel Shift	
	CRM	The Waste and Recycling Module has been implemented. Delays in getting the AD link and Telephony integration mean that the project is Red, plans are in place to remedy these delays.
	Improving Business Processes	Work to decrease time spent on filling VOIDS. Process scoped, revised efforts on-going. Agreement to re-visit following the embedding of revised practise.
Energy Efficiency		Refit Cymru Programme tender documents completed and due to be issued in November 2018. Capital works carried out at Ysgol David Hughes and Ysgol Uwchradd Caergybi.
Implementation of ICT Strategy		The Digital IT Strategy – ‘Digital Island’ has been approved and covers 2016-2020. Strategy was revised for re-adoption during Q2.
Scrutiny Improvement Plan		We commissioned CIPFA to undertake a review of progress to date / distance travelled over the Summer and publication of the WAO to be presented at the forthcoming Audit committee in December. It is therefore our intention to put a further improvement plan in place incorporating the CIPFA and WAO recommendations plus the two work streams that remain on track
Communication Strategy		Revised Communication Strategy being developed to be signed off in December 2018.

Projected Revenue Outturn for the Financial Year Ending 31 March 2019 – Quarter 2

Service/Function	2018/19 Annual Budget	Q2 2018/19 Budget Year to Date	Q2 Actual & Committed spend	Q2 2018/19 Variance	Q2 Actual & Committed Spend	Estimated Expenditure to 31 March 2019 at Q2	Estimated Outturn 31 March 2019 over/ (underspend) at Q2	2018/19 Projected Over/(Under) spend as a % of Total Budget	Draft Over/(under) spend Last Year 2017/18
	£'000	£'000	£'000	£'000	%	£'000	£'000	%	£'000
LIFELONG LEARNING									
Delegated Schools Budget	43,129	22,377	22,377	0	0.00%	43,129	0	0.00%	0
Central Education	4,263	1,241	1,547	307	24.07%	4,890	627	14.71%	893
Culture	1,305	853	791	(61)	-7.20%	1,192	(113)	-8.66%	(147)
ADULT SERVICES	24,602	11,931	12,750	820	6.87%	25,468	866	3.52%	215
CHILDREN'S SERVICE	8,317	4,555	5,772	1,217	26.71%	10,349	2,032	24.43%	1,778
HOUSING	1,021	994	905	(88)	-8.90%	1,006	(15)	-1.47%	7
HIGHWAYS, WASTE & PROPERTY									
Highways	6,302	3,613	3,806	193	5.35%	6,218	(84)	-1.33%	(100)
Property	907	479	650	171	135.62%	977	70	7.72%	55
Waste	7,490	3,537	3,507	(30)	-0.84%	7,493	3	0.04%	(63)
REGULATION & ECONOMIC DEVELOPMENT									
Economic Development	1,733	1,197	1,231	35	3.90%	1,683	(50)	-2.89%	(10)
Planning and Public Protection	1,948	840	715	(126)	-14.96%	1,993	46	2.31%	9
TRANSFORMATION									
Human Resources	1,235	685	685	0	-0.05%	1,227	(8)	-0.65%	(61)
ICT	2,354	1,226	1,443	217	17.71%	2,601	247	10.49%	45
Corporate Transformation	825	325	276	(49)	-15.14%	714	(111)	-13.45%	(158)
RESOURCES	2,839	1,587	1,503	(85)	-5.34%	2,820	(19)	-0.67%	(3)
COUNCIL BUSINESS	1,528	747	710	(36)	-4.83%	1,522	(6)	-0.39%	181

Service/Function	2018/19 Annual Budget	Q2 2018/19 Budget Year to Date	Q2 Actual & Committed spend	Q2 2018/19 Variance	Q2 Actual & Committed Spend	Estimated Expenditure to 31 March 2019 at Q2	Estimated Outturn 31 March 2019 over/ (underspend) at Q2	2018/19 Projected Over/(Under) spend as a % of Total Budget	Draft Over/(under) spend Last Year 2017/18
	£'000	£'000	£'000	£'000	%	£'000	£'000	%	£'000
CORPORATE & DEMOCRATIC COSTS	3,430	1,816	1,500	(316)	-17.38%	3,293	(137)	-3.99%	(103)
CORPORATE MANAGEMENT	657	328	335	7	2.01%	671	14	2.13%	(81)
ESTIMATED IMPACT OF UNCONTROLLABLE COSTS						200	200		159
TOTAL SERVICE BUDGETS	113,884	58,330	60,505	2,174	3.73%	117,445	3,561	3.13%	2,616
Levies	3,360	3,360	3,361	1	0.02%	3,360	0	0.00%	(2)
Discretionary Rate Relief	60	0	0	0	0%	63	3	5.00%	0
Capital Financing	7,511	0	(23)	(23)	0.00%	7,050	(461)	-6.14%	(494)
General & Other Contingencies	1,232	1,232	1,267	35	2.88%	1,232	0	0.00%	106
Support Services contribution HRA	(693)	0	0	0		(693)	0	0.00%	(82)
Benefits Granted	5,546	700	815	115	16.44%	5,451	(95)	-1.71%	(849)
TOTAL CORPORATE FINANCE	17,016	5,292	5,420	128	2.42%	16,463	(553)	-3.25%	(1,276)
TOTAL 2018/19	130,900	63,622	65,924	2,302	3.62%	133,908	3,008	2.30%	1,340
FUNDING									
NDR	(22,574)	(12,155)	(12,155)	0	0.00%	(22,574)	0	0.00%	0
Council Tax	(34,440)	0	0	0	0.00%	(34,541)	(101)	0.29%	116
Council Tax Premium	(648)	0	0	0	0.00%	(895)	(247)	38.02%	0
Revenue Support Grant	(73,238)	(39,436)	(39,436)	0	0.00%	(73,238)	0	0.00%	0
TOTAL FUNDING 2018/19	(130,900)	(51,591)	(51,591)	0	0.00%	(131,198)	(348)	0.00%	-72
TOTAL OUTTURN INCLUDING IMPACT OF FUNDING	0	12,031	14,333	2,302	19.13%	2,660	2,660	2.03%	1,456

This page is intentionally left blank

DDIM I'W GYHOEDDI

NOT FOR PUBLICATION

Moderneiddio Ysgolion Môn – Ehangu Ysgol y Graig drwy adeiladu bloc Cyfnod Sylfaen newydd a chau Ysgol Talwrn
Modernising Anglesey Schools – Expand Ysgol y Graig by building a new Foundation Phase block and close Ysgol Talwrn

PRAWF BUDD Y CYHOEDD PUBLIC INTEREST TEST

<p>Paragraff 14 Atodlen 12A Deddf Llywodraeth Leol 1972 Paragraph 14 Schedule 12A Local Government Act 1972</p>	
<p>Y PRAWF – THE TEST</p>	
<p>Mae yna fudd i'r cyhoedd wrth ddatgan oherwydd / There is a public interest in disclosure as:-</p> <p>Mae'r ASA/ABA sy'n atodol yn cynnwys gwybodaeth masnachol sensitif am y prosiect.</p> <p>The attached SOC/OBC contains commercially sensitive information.</p>	<p>Y budd y cyhoedd with beidio datgelu yw / The public interest in not disclosing is:-</p> <p>Gwybodaeth yn ymwneud â materion ariannol neu fasnachol unigolyn penodol (gan gynnwys yr Awdurdod sy'n dal yr wybodaeth).</p> <p>Information relating to the financial or business affairs of any particular of any particular person (including the authority holding that information).</p>
<p>Argymhelliad: *Mae budd y cyhoedd wrth gadw'r eithriad yn llai o bwys na budd y cyhoedd wrth ddatgelu'r wybodaeth [* dilewch y geiriau nad ydynt yn berthnasol]</p> <p>Recommendation: *The public interest in maintaining the exemption does not outweigh the public interest in disclosing the information. [*delete as appropriate]</p>	

This page is intentionally left blank

Document is Restricted

This page is intentionally left blank